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GDPR

KEEPING TECH ONE JUMP AHEAD
OF CHANGING LEGISLATION

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Introduction

This document tells you the key GDPR information you need to know and how Resolution will help you comply with it. Read on.

The aim of the General Data Protection Regulation (GDPR) is to protect all EU citizens from privacy and data breaches that were not foreseen when the original 1995 directive was established.

The key principles of data privacy still remain, however new changes have been proposed to ensure that organisations change how they use and manage personal data.

GDPR will replace the out of date Data Protection Act 1995 on 25 May 2018 (before BREXIT occurs).

For full details go to: [ICO GDPR](#)

GDPR applies to anyone who:

1 Has an 'establishment' within the EU

2 Sells to customers in the EU and United Kingdom

3 Holds personal data of their customers

4 Monitors or manages customer information

The key points of GDPR are:

Expanded territorial reach

More companies will be subject to GDPR which is not the case now.

Consent

Consent of personal data must be freely given, specific, informed and unambiguous.

Accountability and privacy by default

Increased emphasis on the accountability for data controllers to demonstrate data compliance.

Notification of a data breach

Notification to the Data Protection Authorities has changed.

Sanctions

Fines – up to 4% of annual worldwide turnover or 20 million Euros is possible.

Role of data processors

Direct obligations to implement technical and organisation measures to ensure data protection.

One stop shop

This legislation will be applicable in all EU states.

Removal of notification requirement

Notifying or seeking approval from a Data Protection Authority is changing.

Right to be forgotten

One of the most useful changes for the average person managing their data protection risks.



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12 steps to prepare for GDPR:

▲ Awareness

Raise awareness among management and staff of the new rules on the organisation and individual.

▲ Information you hold

Perform data audits to review and document the personal data held and its location and source.

▲ Communicating privacy information

Review your current privacy policies and put a plan in place for making changes in time.

▲ Individuals' rights

Check that your procedures cover all the rights individuals have, including how you would delete personal data or provide data electronically and in a common format.

▲ Subject access requests

Update your procedures and plan how you handle requests within the new timescales and provide any additional information.

▲ Legal basis for processing personal data

Look at the types of data processing you carry out and identify your legal basis for carrying it out and document it.

▲ Consent

Review how you are seeking, obtaining and recording consent and if you need to make changes to these processes.

▲ Children

Think about placing systems to verify individuals' ages and get parental consent for your data processing activity.

▲ Data breaches

Make sure you have the right procedures in place to detect, report and investigate any personal data breaches.

▲ Data Protection by Design and Data Protection Impact Assessments

Know the guidance the ICO has produced on Privacy Impact Assessments and how and when to implement them.

▲ Data Protection Officers

Appoint a Data Protection Officer to take responsibility for data protection compliance.

▲ International

If you operate internationally, determine which data protection supervisory authority you will come under.

Rights of the individual

The right to be informed

This is your obligation to provide 'fair processing information', typically through a privacy notice. It shows the need for transparency on how you use personal data.

The right of access

Individuals will have the right to obtain:

- confirmation that their data is being processed;
- access to their personal data;
- and other supplementary information – this largely corresponds to the information that should be provided in a privacy notice

The right to rectification

Individuals are entitled to have their personal data changed if it is inaccurate or incomplete.

If you have shared personal data in question to 3rd parties, you must also tell them of the rectification where possible. You must tell the individuals about the 3rd parties to whom data has been shared where appropriate.

The right to be forgotten

This enables an individual to request the deletion or removal of personal data where there is no requirement for its continued processing.

The right to restrict processing

Individuals already have a right to 'block' or suppress processing of personal data. Now, if processing is restricted, you are permitted to store the personal data, but not further process it.

The right to data portability

This allows individuals to obtain and reuse their personal data for their own purposes across different services. They can move, copy or transfer personal data easily from one IT environment to another in a safe and secure way, without hindrance to usability.

The right to object

Individuals have the right to object to:

- processing based on legitimate interests or the performance of a task in the public interest/exercise of official authority (including profiling);
- direct marketing (including profiling); and
- processing for purposes of scientific/historical research and statistics.

Rights in relation to automated decision making and profiling

This provides safeguards for individuals against the risk that a potentially damaging decision is automated or taken without human intervention.

What is 'personal data'?

Personally identifiable information is any data that can be used to identify an individual.

This includes, for the first time, things such as genetic, mental, cultural, economic or social information.

Parental consent is also required for the processing of personal data of children under the age of 16 but is likely to be under 13 in many EU states.

GDPR Services

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We are experts in helping businesses locate, secure, bring together and manage their data and business information. Here's how:

FIND

Advise, define and implement strategies to ensure your IT assets align with GDPR:

- Determine current capacity and GAP analysis
- Assess availability and performance capabilities
- Specify security considerations
- Identify systems and interfaces of personal data and their vulnerabilities
- Identify operating process inefficiencies

SECURE

Secure your data estate sprawl to comply with GDPR:

- Improve resilience against cyber-attacks
- Rapidly detect and respond to malicious threats
- Understand and minimise security risk, enhance security policies and employee awareness

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Consolidate your data & client specific information:

- Consolidate your IT and data assets into a single controllable entity
- Decommission non-authorised & non-accountable applications
- Communicate service changes and enforce new policies

MANAGE

Keep your compliance and policies ever ready, adding value and peace of mind.

- Day-to-day support, maintenance and operation of your data & IT estate
- Seamless integration with legacy systems
- Best practice methodology for systems
- Post-implementation optimisation and management

What next?

Everybody's different. It's why we prefer to talk to you directly.

There's no value in telling you generic stuff you already know, it's the stuff you don't know that really matters.

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0203 880 8369

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We don't bite!

In fact, you'll find us easy going, knowledgeable and professional.

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Our passions

DATA CENTRE

SECURITY

WIRELESS

COLLABORATION

Founded by techies, we want to give customers a simpler, more direct and better value route to technical expertise and customer experience without all the bull.



We make networks work.

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